

## Information to be provided where personal data are collected from the data subject according to art. 13 General Data Protection Regulation (GDPR)

In the context of this document we inform you about the processing of your personal data in our organization.

### The data protection note is related to

- Contact form via our homepage
- Newsletter
- Purchase order
- Quotation request / service request
- Fair leads

### Responsible for the data collection is

MB connect line GmbH Fernwartungssysteme, Winnettener Str. 6, 91550 Dinkelsbühl - Germany  
CEO: Siegfried Müller, HRB6133 Ansbach Germany

### You can reach us at

Phone: +49 (0)9851 / 58 25 29-0  
E-Mail: info@mbconnectline.de

### Information from our data protection officer

a.s.k. Datenschutz e.K., Schulstr. 6a, 91245 Simmelsdorf - Germany  
Phone: +49 (0) 9155 / 263 99 70  
E-Mail: extdsb@ask-datenschutz.de

### Purposes of processing your data

We use your data for the following purposes:

- processing is necessary for the performance of a contract or in order to take steps at the request of the data subject prior to entering into a contract according to Art. 6 Chapter 1 letter. b GDPR
- Postal information/advertising exclusively for own purposes according to Art. 6 Chapter 1 letter. f GDPR
- Information/advertising exclusively for own purposes according to Art. 6 Chapter 1 letter. a GDPR
- Purposes of the legitimate interests according to Art. 6 Chapter 1 letter. f GDPR

Specifically, these include:

- Answering inquiries
- Quoting
- Forwarding requests for quotations to our distributors
- Processing purchase orders
- Forwarding purchase orders to distributors
- Consulting and support services
- Conducting training / workshops / on-site training, issuing training certificates as needed
- Sending customer information
- Newsletter
- Edit the data subject rights to those affected by our customers or our own organization
- Purchasing / Administration
- Cooperations
- Maintenance of business relationships

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We provide your data (if necessary) to the following recipients or categories of recipients further (as part of a contract processing examined and agreed in accordance with Art. 28, 32 GDPR, if required):

- Expert Communication Systems GmbH: Technical Editorial
- EDV-Systeme Peuker GmbH & Co. KG: IT infrastructure
- Hetzner Online GmbH: Webhosting Homepage
- OVH GmbH: Server-Hosting for our Remote Service Portal [rsp.mbCONNECT24.net](https://rsp.mbCONNECT24.net)
- LiveAgent: Ticketsystem Support
- TeamViewer GmbH: Supporttool for use with customers
- Börner IT Service & Consulting e.K.: CRM System
- Mailchimp: Newsletter Tool

Your data will be transmitted to a third country or international organization under certain conditions. This can be done in relation to our Remote Service Portal (RSP) [rsp.mbCONNECT24.net](https://rsp.mbCONNECT24.net). When registering the account for our RSP, you can freely choose between EU and non-EU server locations.

Current server locations are:

- France
- USA
- China
- Australia

Appropriate order processing contracts apply.

We can specify the planned storage duration of your data as follows:

Direct deletion in the event of loss of the purpose of use, unless we must comply with the observance of statutory retention periods. In the case of statutory archiving obligations, the deletion takes place after its expiry (6 years according to § 257 (1) HGB, 10years according to § 147 (1) AO).

In the case of data disclosed to us in the context of an order by the client, we will delete the data according to the specifications of the order, in principle after completion of the order, unless a retention period precludes.

We also store information based on our business interests suppliers, promoters and other business partners, e.g. for later contact. We generally store this majority of company-related data permanently.

#### How do we collect your personal information?

Usually we receive your data directly from you. Exceptions are orders from our distributors with e.g. deviating delivery address that act on your behalf. In this case we will receive your data from these contacts.

#### Your rights

According to the General Data Protection Regulation, you have the following rights:

If your personal data are processed, you have the right to obtain information about this (Art. 15 GDPR).

If incorrect personal data are processed, you are entitled to a correction (Art. 16 GDPR).

If the legal prerequisites exist, you may request the deletion or limitation of the processing and objection to the processing (Art. 17, 18 and 21 GDPR)

If you have agreed to data processing or a data processing contract and the processing of data is carried out using automated procedures, you may be entitled to data portability (Art. 20 GDPR)

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If you make use of your rights mentioned above, we check whether the legal requirements takes place.

Furthermore, there is a right of appeal to the Bavarian State Office for Data Protection Supervision (BayLDA) in Ansbach (Germany), contact details via <https://www.lda.bayern.de>

Document filled out for the organization

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Place and date  
Dinkelsbühl, 24.05.2018

## Document history

Date of validity	Index	Implemented change	Creator
2018-05-24	01	Creation of the document	JETA
2019-04-15	02	Addition "purpose of the processing"	JETA
2019-12-05	03	Addition "purpose of the processing" + "recipient"	JETA